



HOUSING LAW SERVICES



SERVICES INCLUDE (but are not limited to)

- provide information regarding tenant's rights and responsibilities under the Residential Tenancies Act (eg. illegal evictions, maintenance issues, interference with tenant's reasonable enjoyment/harassment, rent arrears, damages, illegal acts, etc.
- provide support in mediating with landlords
- give advice regarding rent-geared-to-income landlords and loss of subsidy issues
- referrals to appropriate resources such as Lutherwood Rent Fund, Community Justice Initiatives, Rental Housing Enforcement Unit
- offer summary legal advice
- representation before the Landlord and Tenant Board for eligible clients

CONTACT US

WATERLOO REGION COMMUNITY LEGAL SERVICES

Office: 519-743-0254

Fax: 519-743-1588

Web Contact Form: www.wrcls.ca



ADDITIONAL RESOURCES

STEPS TO JUSTICE

Visit www.stepstojustice.ca for reliable and practical information about Housing Law. They also have a **Live Chat box** that you can use Monday, Tuesday, Wednesday and Friday: 11am-1pm, 2pm-4pm & Thursday: 11am-1pm, 7pm-9pm

ACTO (ADVOCACY CENTRE FOR TENANTS ONTARIO)

Visit: www.acto.ca/for-tenants for tip sheets and more.

COMMUNITY JUSTICE INITIATIVES – HOUSING MEDIATION

Visit www.cjiwr.com or call 519-744-6549.

CJI assists neighbours to resolve conflicts over noise complaints, property boundaries, personal differences, parking complaints, snow removal, landlord/tenant issues, etc.

LUTHERWOOD

Visit www.lutherwood.ca/housing/support-services/rent-fund Access Rent Fund for emergency assistance with last month's rent or rental arrears.

THE WORKING CENTRE

Call 519-743-1151 or visit www.theworkingcentre.org/tenants/185 for helpful links and resources to questions you have about being a tenant in the Waterloo Region.

SOCIAL DEVELOPMENT CENTRE WATERLOO REGION – EVICTION PREVENTION PROGRAM

Provides peer support, information and referrals. They also assist in mapping displacements & tracking non-compliant landlords.

Visit www.waterlooregion.org or call 519-579-3800 ext. 8
