



IMMIGRATION LAW SERVICES



SERVICES INCLUDE (but are not limited to)

- help in obtaining or maintaining status in Canada
- provide assistance with some immigration and citizenship matters including: family sponsorship, humanitarian applications, criminal inadmissibility, pre-removal risk assessments, and migrant work.
- we generally do not handle refugee claims or economic applications, but can offer summary advice for those who qualify.
- due to financial eligibility thresholds, we also cannot assist with parental sponsorship.

CONTACT US

WATERLOO REGION COMMUNITY LEGAL SERVICES

Office: 519-743-0254

Fax: 519-743-1588

Web Contact Form: www.wrcls.ca

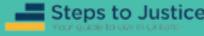


DETAILS OF SERVICES

- Family sponsorship: we can help you bring your spouse or children to Canada from abroad, or to apply to allow them to stay if they are already here
- Humanitarian and compassionate applications (H&Cs): if you are out of status or hold temporary status, but have a significant humanitarian and compassionate reason why you need to stay in Canada, we may be able to help
- Pre-Removal Risk Assessments (PRRAs): if you are facing imminent removal from Canada to a country in which there is a risk of persecution, torture, or death, we may be able to help you apply for protection
- Criminal admissibility: if you have been charged or convicted of any crimes in Canada or abroad and need information on how that might affect your status or your ability to sponsor, we can advise you
- Migrant workers: if you are working in Canada and are facing mistreatment or abuse by your employer, we can help you apply for an open work permit

ADDITIONAL RESOURCES

STEPS TO JUSTICE



Visit www.stepstojustice.ca for reliable and practical information about Immigration Law. They also have a Live Chat box that you can use Monday, Tuesday, Wednesday and Friday: 11am-1pm, 2pm-4pm & Thursday: 11am-1pm, 7pm-9pm
Some questions that they can assist with include:

- Canadian citizenship
- Sponsoring family members
- Humanitarian and compassionate (H&C) applications
- Keeping your permanent resident status
- Being detained
- Appeals and judicial review

LEGAL AID ONTARIO



Visit www.legalaid.on.ca/services/help-with-immigration-or-refugee-problems/
You can call 416-979-1446, toll free at 1-800-668-8258. Check online to see if you qualify for services.

They may pay for a lawyer to represent you if you are an immigrant or refugee claimant who qualifies for legal aid services.

An LAO representative will help you in the language of your choice (through an interpreter if necessary).

HEALTH & COMMUNITY RESOURCES

Sanctuary Refugee Health Centre

Visit www.sanctuaryrefugee.ca, Call: 226-336-1321 or Text/Whatsapp: 226-780-3118
Hours: Monday to Friday 9:00am-4:30pm, Friday 9:00am to 1:30pm

Compass Refugee Centre

Visit www.mcrs.ca or Call: (519) 571-1912
Hours: Monday to Friday 9:00am-4:00pm

KW Multicultural Centre

Visit www.kwmulticultural.ca or Call: (519) 745-2531
Hours: Monday to Thursday 9:00am-5:00pm, Friday 9:00am to 1:00pm

YMCA Settlement Services

Visit www.ymcacambridgekw.ca for more information, or
Call: (Kitchener/Waterloo) 519-579-9622, (Cambridge) 519-621-1621
Hours: Monday to Thursday 8:30am-4:30pm, Friday 8:30am to 12:00pm