

ABOUT US

Waterloo Region Community Legal Services provides free legal services to low-income individuals and families. Our services include providing legal information, legal support or advice and legal representation.

INTERPRETATION

We can arrange for an interpreter in any language as needed. Please let us know if you require an interpreter!



WRCLS acknowledges, with gratitude and great respect, that we are on the traditional territory of the Anishnawbe, Haudenosaunee, and Chonnoton peoples. Waterloo Region Community Legal Services is situated on the Haldimand Tract, the land promised to the Six Nations that includes six miles on each side of the Grand River.

SERVING WATERLOO REGION SINCE 1980



FUNDED BY LEGAL AID ONTARIO

CONTACT US

MAIN OFFICE

450 Frederick St., Unit 101
Kitchener, ON N2H 2P5
Tel: 519-743-0254
Fax: 519-743-1588
www.wrcls.ca/web-contact-form

**Office Hours
(Telephone or By Appointment)**
Monday to Friday - 8:30 am to 4:30 pm

Walk-In Hours
Tuesday to Thursday - 8:30 am to 3:00 pm

CAMBRIDGE OFFICE

Langs Community Health Centre
Room N206
1145 Concession Rd.
Cambridge ON N3H 4L5

**Office Hours
(Telephone or By Appointment)**
Monday to Friday - 8:30am to 4:30pm

Walk-In Hours
Monday to Friday - 9 am to 3 pm

***We are closed daily from 12PM - 1 PM.**



www.wrcls.ca



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**PROVIDING EQUAL
ACCESS TO JUSTICE IN
THE WATERLOO REGION**



LEGAL SERVICES INCLUDE

- Tenancy Issues
- Employment & Employment Insurance
- Debt & Consumer Protection
- Sexual Harassment in the Workplace
- Immigration & Citizenship
- OW & ODSP Appeals
- OW & ODSP Overpayments
- CPP-Disability
- Name Change & Gender Marker Change
- Commissioning & Notarization
- Ahwenehaode Indigenous Justice Program
- Public Legal Education

ODSP APPEALS

Have you been denied ODSP? Come into one of our offices with your denial letter and we can assist you with filing an Internal Review to the Disability Adjudication Unit or an appeal to the Social Benefits Tribunal - no appointment is necessary!

APPOINTMENTS

We welcome walk-ins, however, if you want to avoid waiting, you can also call us to get advice by telephone or contact us through our web contact form: www.wrcls.ca/web-contact-form

Often times we can provide you with information or advice over the phone. When you come into WRCLS we may not be able to see you right away and we may need to set up an appointment for a later date or time. Urgent matters will be given priority.

CONFIDENTIALITY

Your information will be kept confidential. We will only share your information with your consent or in the case of imminent harm. We will not provide advice and supports to anonymous callers.

ELIGIBILITY

We provide services to low income residents of the Waterloo Region, including the Woolwich, Wellesley Wilmot and North Dumfries townships. To find out if you meet our financial eligibility guidelines, please contact the clinic by telephone or in person.



OTHER RESOURCES

LEGAL AID ONTARIO (LAO)

For some Family Law, Criminal Law, or Immigration Law Matters, you may be able to get help from Legal Aid Ontario (LAO). You can contact LAO at 1-800-668-8258 or visit www.legalaid.on.ca.

LAW SOCIETY REFERRAL SERVICE (LSRS)

The LSRS will connect you with a lawyer or licensed paralegal that will provide a free consultation of up to 30 minutes. You can access this service by visiting their website at www.lso.ca.

CLEO / STEPS TO JUSTICE

Free, practical, and simple legal information for people in Ontario. Visit www.stepstojustice.ca

OUR PROGRAMS



AHWENEHAODE INDIGENOUS JUSTICE PROGRAM

If you self-identify as an Indigenous person, our Indigenous Justice Coordinator can connect you with and/or provide additional supports and warm referrals to community organizations. Contact Lu Roberts for more information.



SHIW (SEXUAL HARASSMENT IN THE WORKPLACE) PROJECT

The Sexual Harassment in the Workplace (SHIW) Project works to address the persistent issue of sexual harassment in the workplace. We will provide free workshops, legal information and advice on sexual harassment in the workplace. Contact our SHIW Project Coordinator for more information.



PUBLIC LEGAL EDUCATION, ADVOCACY & LAW REFORM

We offer free legal education workshops, webinars, & presentations on various topics that are adapted to your group's needs. We also promote and participate in law reform and community development activities outside of the legal realm. If you would like to collaborate with us to organize a session, please contact our community development workers.

