

## EVICTIION PREVENTION RESOURCES

ORGANIZATION & CONTACT	CONTACT INFORMATION	DESCRIPTION
Eviction Prevention: Social Development Centre	<ul style="list-style-type: none"> <li>• Website: <a href="http://www.waterlooregion.org/eviction-prevention-waterloo-region">www.waterlooregion.org/eviction-prevention-waterloo-region</a></li> <li>• Telephone: 519-579-3800 ext. 6</li> <li>• E-mail: <a href="mailto:epwr@waterlooregion.org">epwr@waterlooregion.org</a></li> </ul>	Provides advocacy, intervention, mediation, negotiation and helps tenants develop alternative plans to eviction.
Community Justice Initiatives (CJI)	<ul style="list-style-type: none"> <li>• Website: <a href="http://www.cjiwr.com/mediation-and-conflict-resolution/#Housing-Mediation">www.cjiwr.com/mediation-and-conflict-resolution/#Housing-Mediation</a></li> <li>• Telephone: 519-744-6549</li> <li>• E-mail: <a href="mailto:julief@cjiwr.com">julief@cjiwr.com</a></li> </ul>	CJI assists neighbours, roommates, landlords and tenants to address conflicts over noise complaints, property boundaries, personal differences, parking complaints, snow removal, landlord/tenant issues, etc.
Rental Enforcement Unit (RHEU)	<ul style="list-style-type: none"> <li>• Website: <a href="http://www.ontario.ca/page/solve-disagreement-your-landlord-or-tenant">www.ontario.ca/page/solve-disagreement-your-landlord-or-tenant</a></li> <li>• Telephone: 1-888-772-9277</li> </ul>	You can contact the provincial government's Rental Housing Enforcement Unit (RHEU) if your landlord violates your rights under the Residential Tenancies Act. For example, if your landlord harasses you, evicts you illegally, comes into your place without permission, etc.
Steps to Justice & CLEO (Community Legal Education Ontario)	<ul style="list-style-type: none"> <li>• Website: <a href="http://www.stepstojustice.ca">www.stepstojustice.ca</a></li> <li>• <a href="http://www.cleo.on.ca/en">www.cleo.on.ca/en</a></li> </ul>	Free and easy to understand information about legal matters in Ontario.
Starling Community Services	<ul style="list-style-type: none"> <li>• Visit: <a href="http://www.starlingcs.ca/housing">www.starlingcs.ca/housing</a></li> <li>• Telephone:</li> <li>• Cambridge 519-749-2450</li> <li>• Kitchener-Waterloo 519-749-2450</li> </ul>	<p>Virtual/Drop-in Services - If you are experiencing problems keeping your housing or facing eviction, Starling's Housing Advisors can meet in-person or by phone to offer advice and provide resources and tools to help.</p> <p>Last Month's Rent (Rent Fund) – Starling may be able to help with a Last Month's Rent Deposit to secure new housing if eviction cannot be prevented or facing arrears.</p>
Waterloo Region Community Legal Services	<ul style="list-style-type: none"> <li>• Visit: <a href="http://www.wrcls.ca">www.wrcls.ca</a></li> <li>• Telephone: 519-743-0254</li> </ul>	Best Practices Toolkit (Eviction Prevention) & Tenant Tip Sheets
Waterloo Region Police Services	<ul style="list-style-type: none"> <li>• Website: <a href="http://www.wrps.on.ca/en/index.aspx">www.wrps.on.ca/en/index.aspx</a></li> <li>• Telephone: 519-570-9777 or 9-1-1</li> </ul>	If your landlord attempts to forcibly remove your belongings or you are experiencing abuse or harm, please contact the WR Police Services.