



ATTENTION TENANTS

Are you self-representing?
Tenant Duty Counsel is here so that *YOU* can speak with a legal professional for *FREE*!

Duty Counsel is here to give support by:



Providing Free Legal Advice – on your rights and responsibilities under the *Residential Tenancies Act*.



Negotiating Settlements – with your landlord or their legal representative to reach a fair agreement regarding the issue.



Reviewing Documents – such as your notices, evidence, and forms. By doing so they can help you understand how to best present your case!

Disclaimer: Duty Counsel will not have access to your documents on the day of the hearing. To receive this support, please sign up to meet with duty counsel **at least 2 weeks before your hearing date** through the following webpage: www.tdc.acto.ca



Assisting with Procedural Issues – such as requesting an adjournment, setting aside a default order, or other urgent motions.

To Access This Free Support:

- 1 Join the Zoom virtual hearing 15-30 minutes before the start time of your hearing.
- 2 When the moderator takes attendance or opens the virtual lobby, ask to speak with duty counsel. You can do this through your microphone or type it into the chat.
- 3 The moderator will place you into a breakout room, and a legal professional will join when available.
- 4 Have your LTB File Number and questions ready!



NOTE: Individuals facing evictions or other emergencies will be seen first!



Limited Representation *during* the hearing is ONLY permitted when resources and circumstances permit. Be prepared to conduct the hearing on your own, unless otherwise indicated in your meeting with Duty Counsel.